Quality Policy

Subsea Fluid Services Ltd. provides independent fluid related testing, qualification and consultancy services to the global oil and gas industry. Our vision is to become the leading expert for everything related to; the qualification and testing of subsea hydraulic fluids, the qualification and testing of topside hydraulic fluids and to ascertain the fluids suitability for use with key equipment and materials. In order to achieve our vision the company as a whole is committed to good professional practice and to the quality of our testing and calibration in servicing our customers.

The company is committed to development and continual improvement of a formal Quality Management System, products and services, technologies and systems of work; which reflects the competence of the company to investors, shareholders, existing and new customers.

The purpose of the quality system is to provide complete customer satisfaction by:

- Delivering the highest quality products and services, on time, the first time at a competitive price
- Ensuring the requirements of ISO 9001:2015 are fully understood and met
- To make sure the accuracy and reliability of our test results by ensuring test methods are up to date and fully validated
- Responding promptly and accurately to customer’s enquiries and contracts
- Training all employees in the needs and responsibilities of test laboratory management systems
- Constantly striving to meet, and where possible exceed its customers’ expectations

All members of staff, particularly those concerned with testing and calibration activities are required to familiarise themselves with the quality documentation and implement the policies and procedures in their work.

Senior management are committed to the quality management system and seeks continual improvement of its effectiveness. It recognises and communicates to all staff the importance of meeting customer requirements and continual improvement. The company is committed to comply with the international standard ISO 9001:2015 by:

- Complying with all laws and regulations
- Following a concept of continual improvement and making the best use of management resources in all quality matters
- Communicating quality objectives and performance against these objectives throughout the company and to interested third parties
- Taking due care to ensure that activities are safe for employees and others who come into contact with our work

The Quality Policy is communicated to all personnel and made available to the public upon request.

Signed by: Peter Eccles MD

Date: 11.06.2018